

## Complaint Form

Fill out the form below completely. All complain forms should be submitted via email to [complaints@xspotwealth.com](mailto:complaints@xspotwealth.com) – and their receipt should be confirmed – or via post to 201 office, 3rd floor, 68 Spyrou Kyprianou, Kato Polemidia, 4154, Limassol, Cyprus

Date: \_\_\_\_\_

Client's Full Name: \_\_\_\_\_

Trading Account No.: \_\_\_\_\_

Address: \_\_\_\_\_

Email: \_\_\_\_\_

Description of Complaint:

(Please enclose any evidence and/or relevant documentation.)

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Signature \_\_\_\_\_

### For Internal Use Only

Employee Handling the Complaint:

Position:

Date of Receipt:

Date of Response:

Complaint Reference Number:

Further Response Date (if applicable):

\_\_\_\_\_

Date of final Resolution: \_\_\_\_\_

Result of final Resolution: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

